

Avoid expensive mistakes by
developing your workforce.



Warehousing

21CC 
CAREERS & LEARNING IN LOGISTICS

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Learning Solutions OnLine. OnDemand. OnTarget.

Challenges

- **Lack of an existing, trained talent pool**; no specialized institutes - only OJT
- **Inadequate training** content and systems
- Lack of product specific training

Consequences

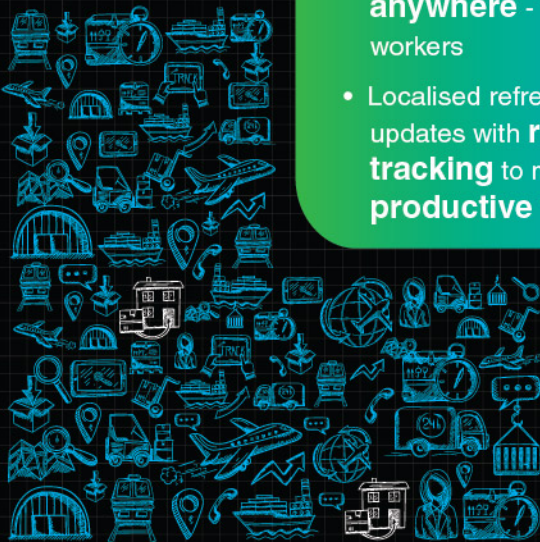
- Inexperienced, **unskilled workers**; lack of awareness and training
- Lengthy on-boarding process, **low productivity**; service quality deterioration
- **Poor handling**, transportation and product knowledge with compromised security leading to thefts and losses

Solutions

- Focused, **product specific courses** created by experts to **permanently skill**, engage and retain staff
- Training **online, anytime and anywhere** - faster on-boarding workers
- Localised refresher courses and updates with **regular skills tracking** to maintain a **productive force** at all times

Payoffs

- **Better skilled** workers with **more situational awareness**
- Increased **retention of operational knowledge** - bottom line growth
- Substantially **improved customer service**, improving customer retention and top-line



Increased Efficiency. Happy Workforce.
Increase in Revenue & Business Growth